

Privacy Policy

Renter:

AD KINTETSU Co., Ltd.

3-10 Ikutamacho, Tennoji-ku, Osaka, Osaka Prefecture

Article 1. The Renter shall collect personal information and usage information on the Rentee (hereinafter referred to as “acquired information”) as important information assets properly and fairly. The Renter shall use, manage, and protect the acquired information appropriately in accordance with the following. Matters not described in this chapter shall be as set forth on the Renter’s website.

Article 2. Purpose of Use of Personal Information and Usage Information

Personal information is “acquired information” as defined in accordance with Article 1. Acquired information includes address, name, telephone number, date of birth, age, gender, email address, driver’s license, personal identification number, credit card, online payment service information, and other information that can identify the specific individual.

Acquired information refers to the following information regarding the use of the electric scooter rental service and any other service operated by the Renter.

Acquired information includes information regarding the content, history, and status of use of the Service, such as the content of the Service used, location information, date and time of use, number of times used, and behavior when using the Service, as well as information regarding payment status related to the Service.

The purposes for which the Renter obtains and uses the information acquired by the Rentee are as follows:

- (1) To provide the Service to the Rentee.
- (2) To verify and screen the Rentee’s identity.
- (3) To compile and analyze the acquired information statistically and create statistical data processed in a form that does not identify or specify individuals.

Article 3. Disclosure of Information Obtained

Upon receiving a request for disclosure of acquired information from the Rentee, the Renter will confirm the identity of the Rentee and respond to the request as soon as reasonably possible.

Article 4. Disclosure of Collected Information to Third Parties

The Renter shall disclose acquired information to third parties in the following cases.

- (1) With the consent of the Rentee.
- (2) In accordance with laws and regulations.
- (3) When it is necessary for the protection of the life, body, or property of an individual, and it is not easy to obtain the consent of the Rentee.
- (4) When it is particularly necessary for the improvement of public health or the sound growth of children, and it is not easy to obtain the consent of the Rentee.
- (5) When it is necessary to cooperate with a national agency, a local government, or an individual or entity entrusted by either a national agency or local government to execute affairs prescribed by law, and obtaining the consent of the Rentee is likely to impede the execution of such affairs.
- (6) In the event of succession of business, including acquired information due to merger, company split, business transfer, or other reasons.
- (7) If the Rentee outsources all or part of the handling of acquired information within the scope necessary to achieve the purpose of use.

Article 5. Indemnification

The Renter shall not be liable for any damage caused by any wrongful act by hackers, etc.

Article 6. Complaint Handling

The Renter shall respond appropriately and promptly to complaints regarding the handling of acquired information.

Article 7. Contact for Inquiries Concerning the Handling of Acquired Information

AD KINTETSU Co., Ltd.

3-10 Ikutamacho, Tennoji-ku, Osaka, Osaka Prefecture

E-mail : privacy@ad-kintetsu.co.jp